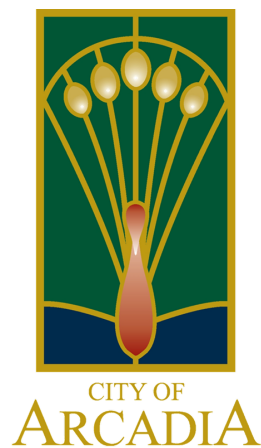




Resources to Prevent & Combat
HOMELESSNESS



COMMUNITY EFFORTS

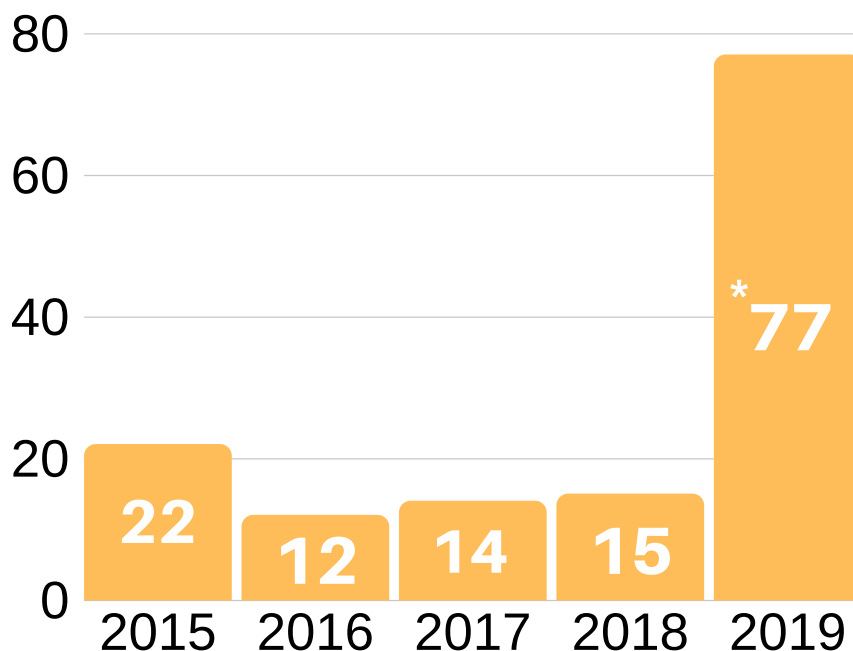
Homelessness ranks among Los Angeles County's most pressing and intractable social challenges, in a large part because of the high housing prices, stagnant wages, and cuts to social services that did not rebound following the economic crisis. This guide will help inform you how to connect individuals to services in the immediate area.

In 2017, voters recognizing the impact of homelessness on individuals and communities countywide and approved Measure H to fund services for individuals experiencing homelessness.

In August 2018, the Arcadia City Council adopted a plan to prevent and combat homelessness. (To view the full plan, visit arcadiaca.gov/homeless) Since that time, the City has been working alongside community partners and stakeholders to reach the goals and supporting actions to prevent and combat homelessness. By working together, everyone is functioning the same way and working towards a common goal, without duplicating efforts.

POINT IN TIME COUNT

Each year, the City of Arcadia participates in the Los Angeles Services Authority's Point in Time Count. This countywide event employs volunteers to go out in the community and determine how many individuals are experiencing homelessness in the City.



**In 2019, the County updated the method to determine how to count individuals experiencing homelessness. In the past, individuals experiencing homelessness in County Areas were added into the County's count, whereas now they are included in the City's count.*

USER FOCUSED HELP

INDIVIDUALS LA-HOP

LA-HOP is designed to assist people experiencing homelessness or struggling with physical/mental health in Los Angeles County with outreach services. The program is driven by concerned individuals wanting to help others in need. Outreach requests may be filed by any individual and will ask for specific concerns you may have regarding a person's well-being. As outreach capacity is limited, requests for those with more serious medical and/or mental health needs may be prioritized. Visit la-hop.org and make a service request through the portal.

Once a request has been made, an outreach team member will attempt to get in contact with the individual making the request to learn more about the individual in need of services. Then, the outreach team will attempt to call or go to the location entered into the portal to reach out to the individual. Once contact with the individual has been established, you will receive a follow up email confirming a team was deployed and the date of the visit. You will not receive an update about the individual to protect the confidentiality of those who are served. Remember, the individual has to be open and accept the help offered, otherwise assistance may be declined.

FAMILIES 211 LA

211 LA is a phone based entry point for the Coordinated Entry System (CES) for families in Los Angeles County. CES is a seamless, cooperative system of service delivery for homeless and at-risk families. As part of this program, 211 LA screens homeless families and certain pregnant women for basic eligibility criteria and provides linkages to Family Solutions Centers (FSCs). During after-hours, 211 LA has a limited number of emergency housing (motel vouchers) available for homeless families in need. Call 211 for more information.

YOUTH & YOUNG ADULTS WIN = WHAT I NEED (SPONSORED BY OUR CHILDREN LA)

WIN is free mobile app designed to empower homeless youth to connect to services. The program is also accessible via web at ourchildrenla.org/win-app/. The main categories for services include drop in programs, crisis, shelter, food, health, legal, hotlines, education, jobs, transit, government benefits and more, all just a click away!

If help in person is requested, contact:
Hathaway-Sycamore
Child and Family Services (16-24yrs)
100 W. Walnut St., Suite 375
Pasadena, CA 91124
626.395.7100
contact@hathaway-sycamores.org



C.E.S. SITES

The Coordinated Entry System (CES) facilitates the collaboration and management of resources and services through the crisis response system. CES stitches existing programs together for a no wrong door approach to connecting homeless adults to the best resource for them. CES works to connect the highest need, most vulnerable individuals in the community to available housing and supportive services equitably.

Case Manager with Union Station

Tu-Th, 10am – 1pm

Mari Rodriguez

Arcadia Public Library

20 West Duarte Avenue, Arcadia

626.628.6495

mrodriguez@unionstationhs.org

Foothill Unity Center, Inc.

M-F, 9am – 5pm

790 W. Chestnut Ave. Monrovia

626.358.3486

Appointments necessary

Friends In Deed (Female Only)

M-W, 9am – 5pm

Th, 9:00am – 2:00pm

444 E. Washington Blvd. Pasadena

626.797.2402

Appointments necessary

Union Station Homeless Services – Adult Center

M-F, 7pm – 1:30pm

412 S Raymond Ave. Pasadena

626.791.6610

info@unionstationhs.org

Volunteers of America El Monte Access Center

M-F, 9am – 5pm

4501 Santa Anita Ave. El Monte

626.442.4357

Volunteers of America--Pomona Homeless Outreach

M-F, 9am – 5pm

2040 N Garvey Ave. Pomona

909.593.4796

WHAT CAN YOU DO?

Homelessness is not a crime. An individual experiencing homelessness needs compassion, kindness, and resources to get help.



SMILE

Many individuals experiencing homelessness are treated as if they are invisible. A smile can go a long way.



VOLUNTEER

Spend time giving back to an organization who serves individuals experiencing homelessness



DONATE

Donate to a service provider who is able to connect individuals to the resources and services they need for long-term sustainability.

CONTACT

Sara Somogyi
Director of Recreation & Community Services
City of Arcadia
ssomogyi@ArcadiaCA.gov
626.821.4369

Arcadia Police Department
HELP (Homeless Education and Liaison Program)
HELP@ArcadiaCA.gov
626.574.5123 and ask for HELP Team Member